

Mobile app & Token Calling System inaugurated

CMC's first Mobile App and Token Calling System for patients in the MCTT (Multifunctional Computer Terminal Technician) cash counters were inaugurated on the 5th of September, 2017.

The event began with the customary prayer of dedication following which Associate



Director Dr Sukria Nayak, inaugurated the mobile app which features applications such as booking and viewing of appointments, advance payment top-up, payment of lab orders and so on.

The newly installed application is unique in its compatibility to work on all digital payment methods like Net banking, Credit / Debit cards and CHRIS card. It ensures faster

services for patients, from the comfort of their homes and provides a secure and easy interface. This app can be used to process multiple patients' services too.

While accessing through the CHRIS card authentication method, the process is faster. When card holders provide the CHRIS card Pin Number, the payment is processed instantly, unlike in banking sites where some amount of time is usually spent for passwords, OTPs, verifications and so on.

The token calling system for patients using the MCTT cash counters was inaugurated by former Medical Superintendent Dr C E Eapen. The new system will ensure that patients do not have to waste time waiting in long queues at the counters. The patients will be provided with a token number at the common waiting



area and need to approach the counter only when their specific number is presented.

Dr Eapen and Dr Nayak placed on record their appreciation of the excellent efforts made by General Superintendent Mr Ebinezar Sundarraaj and CHIPS for making this dream a reality.